



Conference on Improving the Quality and Affordability of Healthcare through Co-Production of Healthcare Services

Preliminary Agenda

TIME	SESSION
Tuesday, May 23, 2017	
8-8:15AM	WELCOME
8:15-9:15AM	<p>KEYNOTE: BRIDGING PATIENT AND PROVIDER EXPERIENCES: A STRATEGY TO IMPROVE HEALTH AND HEALTHCARE Tiffany Christensen <i>This keynote address will bring to life the real benefits of coproducing healthcare services, and call us to action to advance the work through implementation and research.</i></p>
9:15-10:30AM	<p>WHAT IS CO-PRODUCTION? A PANEL DISCUSSION OF PATIENTS, CLINICIANS, AND RESEARCHERS <i>Co-production is an old concept, but a new term for healthcare. What do we mean by this term? Is co-production similar to or different from Patient/Family Experience, activation, engagement? Beyond the definition, what does co-production look like and feel like from both perspectives? How might that inform its measurement and how we think about improving co-production? Panelists will include patients, clinicians, and researchers who have been working in partnership in clinical, system improvement, and community health settings. They will share their experiences and reflections on these questions, including real-world challenges and solutions in co-production, trust and relational accountability, and what is NOT known.</i></p>
10:45-12:15PM	<p>METHODS WORKSHOPS ROUND 1 Choose from available list of workshops below.</p> <p>Patient-Reported Outcome Measures: Learning & Acting On What Matters to Patients and Families <i>In this interactive workshop, participants will become familiar with key activities and considerations in: planning PRO selection, implementation of PRO collection, PRO review with patients, taking action in the clinic setting to facilitate co-production of care, and review of results for patient impact.</i></p> <p>Shared Decision-Making & Goal Setting as a Catalyst for Co-Producing Care <i>This interactive workshop will introduce different communication techniques and tools to facilitate collaborative goal setting during healthcare encounters. Workshop participants will be able to practice and discuss these techniques and trial various tools.</i></p> <p>Measuring Co-Production: What tools might we use to measure how well we are coproducing healthcare services? <i>Co-production between health professionals and patients and families takes place at the level of the individual clinical encounter and at the level of micro, meso, and macro system. In this workshop we will explore measurement tools for assessing the quality of these coproductive partnerships. Special focus will be given to a measurement framework developed by Jody Hoffer Gittel known as relational coordination that has been used in many settings in and outside of healthcare. Participants will be invited to work in small groups to adapt the measurement framework for use in their own projects.</i></p> <p>Outside Clinic Walls: Co-Producing Improved Health Outcomes with Community Partners <i>This workshop will review methods for thoughtfully engaging families and community partners in co-production including a recipe for community engagement developed by two moms that answers questions of when to engage, how to engage and how to follow up after engagement.</i></p>
12:15-1:15PM	LUNCH
1:15-2:45PM	<p>METHODS WORKSHOPS ROUND 2 Choose from available list of workshops above.</p>
3:00-4:30PM	ORAL ABSTRACT PRESENTATIONS
5:30-7:30PM	EVENING POSTER SYMPOSIUM



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Wednesday, May 24, 2017	
8:00-8:15AM	WELCOME
8:30-9:30AM	KEYNOTE: BECOMING WISE MANAGERS OF EVOLUTIONARY PROCESSES TO ACCOMPLISH POSITIVE CHANGE: APPLICATIONS TO THE SCIENCE OF HEALTHCARE CO-PRODUCTION David Sloan Wilson <i>This keynote addresses the science of co-production in a variety of contexts, and how advancing this science can impact health and healthcare.</i>
9:30-11:00AM	Shark Tank!
11:00-12:15PM	CO-PRODUCING RESEARCH: A PANEL DISCUSSION OF RESEARCHERS AND THEIR PATIENT PARTNERS <i>Research and discovery have long been under the direction of scientists and clinicians. As healthcare moves to improve through co-production, research can also improve through co-production principles. Patients and families have much to offer clinicians and scientists in defining research questions, designing and executing research studies and disseminating information learned in research. This panel will explore the benefit of co-production in all stages of healthcare research and provide practical examples of the benefit of involving patients and families in clinical research endeavors. Panelists will share their experiences in co-production of research along with the challenges faced in working as teams to discover and disseminate new knowledge.</i>
12:15-1:15PM	LUNCH
1:15-2:45PM	METHODS WORKSHOPS ROUND 1 Choose from available list of workshops below. Virtual & Augmented Reality: From Engagement to Co-Production <i>This interactive workshop will introduce participants to various applications in virtual and augmented reality that help create conditions for co-production. Participants will have the opportunity to take part in hands-on demonstration of these technologies.</i> Co-Producing Research Together: From Design to Dissemination <i>Participants will learn about innovative methods for collecting and acting on parent and patient stakeholder input into the design and implementation of research studies.</i> Building Vibrant & Sustainable Infrastructure to Support Co-Production <i>Participants will learn how to apply practical models for organizing and distributing leadership to co-production of health and care at individual care centers, in multi-center networks, and in other professional group contexts.</i>
3:00-4:30PM	METHODS WORKSHOPS ROUND 2 Choose from available list of workshops above.
4:30-5:00PM	CLOSING AND AWARDS – BEST ABSTRACT AND SHARK TANK WINNER

Agenda is subject to minor changes.

Visit www.cincinnatichildrens.org/co-production to register or email co-production@cchmc.org with questions.

Presented by the James M. Anderson Center for Health Systems Excellence in conjunction with the Academy for Healthcare Improvement (AHI) community.